

Limited Warranty Coverage

This mattress is designed to provide years of comfort and enjoyment. Your mattress is manufactured from the best materials available using the highest standards of workmanship in the construction. The following manufactured components are warranted, as noted, against defects in material and workmanship that impair the serviceability of the product other than normal wear and tear:

Warranty applies to: Quilted Zipper Cover, Box Foundation, and Foam Rails

GENERAL PROVISIONS:

Proof of Purchase: All mattresses are warranted from the date of the original retail sale as validated by proof of purchase. Warranty coverage will be determined from this date. This warranty is provided to the original purchaser only.

WARRANTY DURATION:

Repair or Replacement: The manufacturer reserves as their legal right, the option to repair or replace parts covered under this warranty according to its discretion; to make substitutions as required, of materials and components of comparable value and utility as the original part. Any cover returned must be in sanitary condition. Soiled covers will not be accepted for warranty service. If a defect occurs beyond the full replacement portion of the warranty, the manufacturer will repair or replace, at its option, the defective product at listed percentage of current retail price at time of the warranty claim for the mattress purchased or a comparable model of the product, if the product originally purchased is no longer in production, plus freight charges.

Transportation: The consumer is responsible for all freight costs to & from factory.

Honoring the Warranty: This warranty will only be honored by direct approval of the manufacturer when all provisions of proof of application and availability of part for evaluation have been met. Manufacturer will not be liable for damage or shrinkage to covers caused by attempts to clean in a conventional washer/dryer.

Dealer Warranty Responsibility: Dealers accepting any responsibility for the product warranty analysis do so only at the request of the customer and are under no requirement to do so by the manufacturer, and their statements about validity and proration charges are not necessarily the opinion of the manufacturer. The manufacturer retains & reserves the exclusive right to make warranty determinations.

Disclaimer: The manufacturer disclaims liability for any aspect of installation, and any inconvenience caused by a defective part of a component needing to be replaced or repaired. Since the customer controls the installation, inflation/fill, end use, and maintenance of the product, the manufacturer disclaims all liability for any damages caused by the use or misuse of this bed. This warranty excludes all other statutory or implied warranties upon which this mattress is sold.

OTHER PROVISIONS:

1. This warranty shall be void unless the mattress are used in accordance with the enclosed instructions.
2. This warranty does not apply to tears, punctures, or damage caused by improper use, negligence, excessive strain, improper installation, accidents, acts of nature, or failures caused by extreme temperature.
3. Any apparently defective component must be returned to the manufacturer at the purchaser's expense with an explanation of the problem. A proof of purchase (sales receipt) verifying date & price of purchase must be included.

Please Note: Any stretching or conforming of the cover is a natural part of the breaking-in process for the bed system. Covers which have stretched to accommodate this natural process are not considered defective and are not covered under warranty. (Please refer to the section "Break-in Period" for further information on mattress.

This warranty is limited to repair or replacement of the mattress at the option of the manufacturer, and any damages or breach of warranty due to consequential losses to property other than the warranted mattress Sleep System components are expressly excluded. In addition, all implied warranties are limited to the duration of this written warranty.

NOTE: Warranty is void if product is used commercially. Consumer is responsible for listed percentage of current retail price at time of warranty claim.

- Normal leveling or flattening out of filling materials, which occur in normal use of the mattress, are not covered in the warranty. Body impressions in any new mattress indicate the upholstery layers are conforming to your body's individual contours. These are not structural defects but normal occurrences in the superior performance of a mattress.
- These impressions will be more noticeable on Queen and King sized mattresses.

BREAK-IN PERIOD — Please Note: In order to provide equal support, the heavier body parts must sink further into the mattress system than the lighter body parts. When this occurs, your beds outside cover must stretch or “conform” to the unique shape of your body as it accomplishes a state of equilibrium in your new sleep system. The stretching or “conforming” of your cover is a natural part of the breaking-in process for your new bed system. Normally this takes from 4–12 weeks and will vary according to your body proportions, size, type of system, and the fill level you have chosen. Covers which have stretched and conformed to accommodate this natural process (and provide you with contoured support benefits) are not considered defective and are not covered under warranty.

Product Warranty

Total Limited Warranty Period - 25 Years

First 5 Years – No Charge Full Replacement

Year 6 through Year 10 – Customer Pays 50%

Year 11 through Year 15 – Customer Pays 75%

Year 16 through Year 20 – Customer Pays 85%

Year 21 through Year 25 – Customer Pays 90%